



ACE TRAVEL PROS LLC (ACE)
Group Service Fee Information

The following is a list of what your group service fee provides on our *GROUP VACATIONS*:

ACE Group Service Fee

1. Credit card fees for collecting all deposits.
2. Accommodations, airfare, and luggage for 1-2 Pros, depending on the vacation..
3. Three hours in the morning for 5 days of your group vacation with dedicated drills and play with pros running the programs. The pros get one day off during the vacation week and it is usually Wednesday of the week.
4. An assistant coordinator hired by ACE that helps the pros and this Coordinator with other tasks to keep the flow of the group running smoothly. This is announced with each trip.
5. Three - Four dedicated courts for our group each morning that are reserved and paid for ahead of time.
6. Four - Six cases of balls, depending on the size of the group, are brought from Denver to each destination for our group use only. Balls are donated to the resort after we leave.
7. Two - Four private ball carts for our group with one cart per court for drills and play that the pros and I bring with us, so extra luggage for us.
8. A group necessities bag for all participants to use that contains a first aid kit, extra sunscreen, extra bug spray, clips for your bags, overwraps for your grips, etc.
9. Afternoon mini tournament play that includes the pros participating and an opportunity for anyone in our group to play with the pros. They participate in the mini tournaments each of the 5 days they work and all are welcome to play or watch if you want.
10. An opportunity to watch our pros one afternoon/evening play against the resort pros in a mini tournament match, providing we can get the pros to play against them! Tips for the resort pros to participate.
11. Organized dinners each night for the whole group, including our pros, and the opportunity for you to sit with them and get to know them and / or pick their brains about the game, or whatever you like! They will sit with different people each night.
12. Scheduled other resort group meet ups, such as welcome cocktail party, beach tennis, beach volleyball, sailing, pickleball, etc. for our group that include the pros.
13. Memorable gift for each participant.

14. Prizes for awards chosen and presented by the pros.
15. Tips for on-site staff for their help in organizing, serving, setting up and helping with the coordination of the courts, balls, dinners, etc.
16. Logistics coordination by the on-site group leader at the resort, such as room problems, delays, emergencies, etc.
17. Detailed information about your vacation and a written schedule that details everything that will be scheduled for the group during our week together.
18. ONLY thing that is NOT INCLUDED are any tips you would like to give to OUR PROS. That is all personal preference.